

***Xlens***

**INDEX**  
**TRAUB**

## **SERVICE WITH VIDEO SUPPORT**

Virtual, fast, innovative –  
Service on a new level.



## Service with video support

Virtual, fast and innovative.

Experience service on a new level. Audio-visual communication between personnel at your machine and the INDEX-TRAUB specialist ensures fast diagnosis, targeted support and rapid troubleshooting.



## Your advantages

- ⊕ Validation of diagnostic results via audio and video stream > quickly acquire a full understanding of the situation
- ⊕ Real-time communication between you and the INDEX-TRAUB specialist > fast solution-finding
- ⊕ Access through a browser – no software to set up
- ⊕ Bidirectional exchange of images and documents



> Transmission of real-time video and audio signals via Wi-Fi to INDEX-TRAUB specialists